

# Arizona Institute for Healthcare Leadership

This educational activity is jointly provided by AXIS Medical Education and Rising Stars.



The **Arizona Institute for Healthcare Leadership** program provides high potential leaders within hospitals and healthcare organizations the necessary skills to become exceptional leaders. With so many changes, how are you preparing your leaders' for tomorrow's healthcare world? The program includes a comprehensive curriculum combining core leadership competencies with applied practice. In addition to the in person learning, participants receive executive coaching, and a detailed TTI TriMetrix EQ assessment which provides deeper understanding in the areas of behavior, driving forces and emotional intelligence. A project also deepens and applies their leadership & change skills.

## TARGET AUDIENCE:

This program targets high potential leaders within an organization moving into mid-level or senior leadership positions. Ideal candidates are part of the healthcare management or leadership team, have direct reports, budget responsibility and a minimum of four years leadership experience. Other leaders with significant individual responsibility will be considered. Over 50% of recent graduates have been promoted.

## LEARNING OBJECTIVES:

The program is designed to equip and develop healthcare professionals with the personal and strategic leadership skills needed to grow their career to the next level. Participants will be able to:

1. Provide a conceptual framework of the advanced leadership skills, behaviors and capabilities healthcare leaders need to succeed.
2. Improve emotional intelligence to strengthen relationships and communicate more effectively.
3. Explore leadership, communication, change tools and critical thinking as a means to influence and create change.
4. Review and practice an effective approach to managing difficult conversations.
5. Identify benefits of building a collaborative environment between depts. & organizations to improve outcomes.
6. Examine the legacy you are leaving and determine the legacy you want to leave.
7. Practice and use change tools to scope and lead a change project.
8. Identify ways to create engagement with all stakeholders, during times of change
9. Identify individual strengths using self-assessment tools, group exercises and a project to define and develop opportunities for personal leadership development.
10. Describe the basics of healthcare finance and productivity to improve decision making.
11. Articulate the importance of healthcare advocacy and how to begin.
12. Review types of organizational cultures and determine your organization's culture.
13. Recognize the costs and benefits of employee engagement and ways to improve.
14. Cite the importance of job benchmarking, selection, and interviewing on right fit.

## PROGRAM COMMITMENT:

Time and commitment are necessary to participate in the **Arizona Institute for Healthcare Leadership** program. Mandatory participation includes:

- 8 full days of competency learning sessions & 2 webinars
- Class runs January through October 2019, the second Fri. of each month.
- Impactful project and presentation
- Online executive assessment
- One to one executive coaching
- Reading and other learning assignments

## FACULTY:



Joanne Schlosser, FACHE, MBA, SPHR, PCC, is President of Rising Stars, LLC, a management consultant, professional certified executive coach, speaker and facilitator who works with high performing healthcare leaders and physicians that want to grow their career and their organization. She has over 13 years of healthcare experience. She is a Fellow of the American College of Healthcare Executives and serves on the American College of Healthcare Executives Board of Governors Exam Committee. Joanne served as Director, Talent & Organizational Effectiveness, for Banner Health for over seven years, responsible for leadership development, change management, facilitation, executive coaching and organizational development. She created a change agent certification program that developed over 200 confident, capable leaders to drive the necessary changes in today's health care environment.

Joanne has delivered thousands of high content, high energy presentations, workshops and strategic planning retreats nationally. Joanne has served over 200 clients including Abrazo Healthcare, Arizona Hospital and Healthcare Association, Banner Health, Crisis Response Network, TeamHealth, Summit Healthcare Regional Medical Center, Indian Health Service, Sage Counseling, Terros Health, Walt Disney World and more.

## CONTINUING EDUCATION ACCREDITATION STATEMENT



JOINTLY ACCREDITED PROVIDER™  
INTERPROFESSIONAL CONTINUING EDUCATION

In support of improving patient care, this activity has been planned and implemented by AXIS Medical Education and Rising Stars. AXIS Medical Education is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

### Credit Designation for Nursing

AXIS Medical Education designates this continuing nursing education activity for a maximum of 39 contact hours. *Learners are advised that accredited status does not imply endorsement by the provider or ANCC of any commercial products displayed in conjunction with an activity.*

### Disclosure of Conflicts of Interest

AXIS Medical Education requires instructors, planners, managers and other individuals and their spouse/life partner who are in a position to control the content of this activity to disclose any real or apparent conflict of interest they may have as related to the content of this activity. All identified conflicts of interest are thoroughly vetted by AXIS for fair balance, scientific objectivity of studies mentioned in the materials or used as the basis for content, and appropriateness of patient care recommendations.

The **faculty**, Joanne Schlosser, Lori Linder and Greg Ensell report no financial relationships or relationships they or their spouse/life partner have with commercial interests related to the content of this continuing education activity. The **planners and managers**, Joanne Schlosser, Dee Morgillo, MEd, CHCP and Holly M. Hampe, D.Sc., RN, MHA, MRM reported no financial relationships or relationships they or their spouse/life partner have with commercial interests related to the content of this continuing education activity.

## PROGRAM INVESTMENT:

**Tuition is \$5,500 per person. Check our website to see if your association is partnering to save you \$250. Save additional \$250 with early registration by Sept. 20.** Tuition includes content, coaching, materials, breakfast and lunch. Tuition must be paid with application, unless other arrangements are made.

## CONTACT INFORMATION:

If you are interested, please contact Joanne Schlosser at 480-840-6024, or [Joanne@RisingStarsLLC.com](mailto:Joanne@RisingStarsLLC.com)  
Visit <https://www.risingstarsllc.com/AIHL> for application, testimonials, faculty information & more.

**SAVE \$250 WITH EARLY REGISTRATION, EARLY APPLICATIONS DUE BY THURSDAY, SEPT 20th**

**APPLICATIONS ARE DUE NO LATER THAN FRIDAY, NOVEMBER 16, 2018**